**BOOK ME**

1. **Introduction**

Book Me is a professional services software for booking the professionalist to satisfy the customer needs based on the services.

1. **Description**

* Customer needs based on like electrical, plumbing, laundry, painter, cleaning, etc.
* Customer can book the professionalist by registering in the website.
* Professionalist can get an order from customers by registering in the website.

1. **Pages**
   1. **Home**

* Customers (users) can search the type of services with selected country and state.
* Various services are listed here. User can go ahead based on their needs.
* Featured professionalist are shown.
* Working flow of this software is explained.
* Customers can browse the professionalist based on the location.
* Customer reviews or testimonials are shown.
  1. **About us**
* Information about the Professional services are explained briefly like what we do, who we are.
  1. **Search**
* Professionalist list are shown here with their profile details, ratings, professional experience, cost to do work for an hour.
* Customer can book them by checking the profile details, user can request a quotation and add to favorites option also there.
  1. **FAQ**
* List of answers for the questions about the professional services software are discussed here.
  1. **Contact**
* User can contact the website owner for any queries.
* Location and Details of the website owner are shown.
* Website owner will contact via email.

1. **Roles in Book me**
   1. **User role**
      1. **Registration**

Users(Customers) can register with username, email and password.

* + 1. **Login**

Users can login with email and password by selecting user type.

* + 1. **Steps to book professionalist**
* Users can select the services.
* Book the professionalist based on the user wish.
* Fill the estimated budget like minimum and maximum amount.
* Hire the professionalist with specified period.
* Select the Service time
* No of hours need to work.
* Enter the booking details with location, user email, contact no, address, task description.
  + 1. **User Dashboard**

Booked professionalist are listed here with order date, category, status.

* + 1. **My profile**

User profile details are shown. User can edit their profile in edit profile option.

* + 1. **My orders**

User can book a professionalist for their needed services.

Ordered list are shown here.

After work completion, user can change the status to work completed

* + 1. **My request**

Requests given to the professionalist are shown here.

* + 1. **Completed**

Order completion list are shown here

* + 1. **My favourite**

Favorites are given by users , that lists are shown here.

* + 1. **My reviews**

User can give reviews to professionalist using star.

Reviews list are shown here.

* 1. **Professionalist role** 
     1. **Registration**
* Professionalist should make payment to admin bank details through offline.
* Professionalist can register with email, category, service, password and Payslip file(transaction details).
  + 1. **Login**

Professionalist can login with their email and password.

* + 1. **Dashboard**

Recent orders and request are listed here.

* + 1. **My profile**

Profile details are shown here. Professionalists can edit their profile, picture and password also.

* + 1. **All orders**

All orders are listed here.

User can pay for the services to the professionalist manually.

* + 1. **All requests**

All request sent by the users are listed here.

Professionalists can reply to the request.

* + 1. **Pending**

Work pending lists are shown here.

* + 1. **InProgress**

Inprogress work lists are shown here.

* + 1. **Completed**

Completed work lists are shown here.

* + 1. **All reviews**

Reviews given by the users lists are shown here.

* 1. **Admin Role**
     1. **Login**

Admin can login with the login credentials.

* + 1. **Dashboard**

Recent professionalists and users lists are shown.

* + 1. **Site settings**
* Website general settings are managed here. Admin can edit it also.
* Cms contents are managed here. About us content, terms and conditions, etc.
* Admin can change the password .
* Sliders of the website can be add, edit and delete in slider management.
* How it works content are managed here. Admin can add, edit and delete it.
* Admin can add, edit and delete the testimonials, faq.
* Admin can edit the account no, and bank details.
  + 1. **Category**

Admin can add, edit and delete the category of the professionalist.

* + 1. **Location**

Admin can add, edit and delete the country, state and cities.

* + 1. **User list**
* User list are shown here.
* Admin can add, edit and delete the users.
  + 1. **Professional management**
* Professionalists lists are shown.
* Admin can add, edit and delete the professionalists.
* Certificate verification (payslip) of professionalists are listed here. Admin can check and approved it.
  + 1. **Banner**

Admin can add, edit and delete the banner also.

* + 1. **Review management**
* Reviews given by the users to professionalists are managed here.
* Admin can view, approve or disapprove and delete also.
  + 1. **User contact us**
* Contacted users lists are shown here.
* Admin can reply to the message and delete it.
  + 1. **Order Requests**
* Order requests of the users lists are shown here.
* Admin can view and delete it also.
  + 1. **Order Management**
* All orders of the uses are listed here.
* Admin can view, approve and disapprove and delete it.